



“Believing is Achieving”

Dear Parent/Carer,

Online payments to school with ParentPay!

Since September 2019, we have introduced a more convenient way to pay for school meals, and other school items online, using a secure service called ParentPay.

ParentPay is live at school and we will be working towards no longer accepting cash and cheque payments and making the school a cash-free environment. Parents who need to continue making payments by cash may do so using the PayPoint network at local convenience stores.

Making secure payments online using your credit or debit card

ParentPay offers you the freedom to make payments whenever and wherever you like, 24 hours a day, 7 days a week - safe in the knowledge that the technology used is of the highest internet security available.

You will have a secure online account, activated using a unique username and password; you will be prompted to change these, and to keep them safe and secure. If you have more than one child at our school, or children at other ParentPay schools, you can create a single account login for all your children.

Making a payment is straightforward and ParentPay holds a payment history for you to view at a later date; no card details are stored in any part of the system. Once you have activated your account you can make online payments straight away.

Taking cash by PayPoint

PayPoint payments are recorded by ParentPay and can be seen by logging into your ParentPay account and viewing your payment history online. The nearest PayPoint stores to school are Jassi Wines, Muralee Food & Wine, Spar, Rosehill Wines, Morrisons Willenhall Supermarket and Akal News. If you need to find a local store to yourself, you will be able to find them at <https://consumer.paypoint.com/>

Please notify reception if you wish to use the PayPoint facility. A plastic card will be issued to you to make cash payments for school meals at local PayPoint stores. The first card is free of charge; however, any lost or damaged cards will be charged at £5 each. Payment cards take about two weeks to arrive, but we can issue a barcode letter as an interim measure.

Trip and activity information letters will carry a unique barcode that will allow you to make cash payments at your local PayPoint store.

We hope you will support us in achieving our goal to become a cashless school. Your support in using ParentPay will help the school enormously, thank you. If you need to make payments by cheque, please contact the Finance Office.

Mr Pritchard-Jones
Head Teacher